Schedule of Benefits

Blue Choice® New England Plan 2

This is the Schedule of Benefits that is a part of your Benefit Description. This chart describes the cost share amounts that you will have to pay for covered services. It also shows the benefit limits that apply for covered services. Do not rely on this chart alone. Be sure to read all parts of your Benefit Description to understand the requirements you must follow to receive all of your coverage. You should also read the descriptions of covered services and the limitations and exclusions that apply for this coverage. All words that show in italics are explained in Part 2. To receive the highest level of coverage, you must obtain your health care services and supplies from covered providers who participate in your health plan's provider network. Also, for some health care services, you may have to have an approved referral from your primary care provider or approval from your health plan in order for you to receive coverage from your health plan. These requirements are fully outlined in Part 4. If a referral or an approval is required, you should make sure that you have it before you receive your health care service. Otherwise, you may have to pay all costs for the health care service.

Your health plan's provider network is **HMO Blue New England**. The *service area* where your *covered services* will be furnished includes all counties in Massachusetts, Connecticut, Maine, New Hampshire, Rhode Island, and Vermont. See Part 1 for information about how to find a provider in your health care network.

The following definitions will help you understand your cost share amounts and how they are calculated.

- A *deductible* is the cost you may have to pay for certain *covered services* you receive during your annual coverage period before benefits are paid by the health plan. This chart shows the dollar amount of your *deductible* and the *covered services* for which you must first pay the *deductible*.
- A *copayment* is the fixed dollar amount you may have to pay for a *covered service*, usually when you receive the *covered service*. This chart shows the times when you will have to pay a *copayment*.
- A *coinsurance* is the percentage (for example, 20%) you may have to pay for a *covered service*. This chart shows the times, if there are any, when you will have to pay *coinsurance*.

Your cost share will be calculated based on the *allowed charge* or the provider's actual charge if it is less than the *allowed charge*. You will not have to pay charges that are more than the *allowed charge* when you use a *covered provider* who participates in your health care network to furnish *covered services*. But, when you use an out-of-network provider, you may also have to pay all charges that are in excess of the *allowed charge* for *covered services*. This is called "balance billing." These balance billed charges are in addition to the cost share you have to pay for *covered services*. (Exceptions to this paragraph are explained in Part 2.)

IMPORTANT NOTE: The provisions described in this Schedule of Benefits may change. If this happens, the change is described in a rider. Be sure to read each rider (if there are any) that applies to your coverage in this health plan to see if it changes this Schedule of Benefits.

The explanation of any special provisions as noted by an asterisk can be found after this chart.

Overall Member Cost Share Provisions	PCP/Plan Approved Benefits	Self-Referred Benefits
Deductible	The <i>deductible</i> is the cost you have to pay for certain <i>covered services</i> during your annual coverage period before benefits will be paid for those <i>covered services</i> .	
Your <i>deductible</i> per calendar year is: This <i>deductible</i> applies to all salf referred benefits	\$0 per <i>member</i> \$0 per family	\$250 per <i>member</i> \$500 per family
This <i>deductible</i> applies to all self-referred benefits except certain <i>covered services</i> as noted in this chart.	Any costs you pay for PCP/plan approved benefits will not be applied toward the self-referred benefits deductible.	
	The family <i>deductible</i> can be met by eligible costs incurred by any combination of <i>members</i> enrolled under the same family plan. But, no one <i>member</i> will have to pay more than the per <i>member deductible</i> .	
Out-of-Pocket Maximum	The <i>out-of-pocket maximum</i> is the most you could paduring your annual coverage period for your share of costs for <i>covered services</i> .	
Your out-of-pocket maximum per calendar year is: This out-of-pocket maximum is a total of the deductible, copayments, and coinsurance you pay for covered services.	\$5,450 per <i>member</i> \$10,900 per family	
	The amounts shown above exclude cost share you pay for your prescription drug benefits.	
	And a separate <i>out-of-pocket maximum</i> for prescription drug benefits:	
	\$1,000 per <i>member</i> \$2,000 per family	
	The family <i>out-of-pocket maximum</i> can be met by eligible costs incurred by any combination of <i>members</i> enrolled under the same family plan. But, no one <i>member</i> will have to pay more than the per <i>member out-of-pocket maximum</i> .	
Overall Benefit Maximum	None	

Covered Services		PCP/Plan Approved Benefits Your Cost Is:	Self-Referred Benefits Your Cost Is:
Admissions for Inpatient Medical and Surgical Care	In a General Hospital Hospital services Physician and other covered professional provider services	No charge No charge	20% after deductible 20% after deductible
	 In a Chronic Disease Hospital In a Rehabilitation Hospital (60-day benefit limit per member per calendar year) 	(same as admissions in a General Hospital)	(same as admissions in a General Hospital)
	Hospital services Physician and other covered professional provider services	No charge No charge	20% after deductible 20% after deductible

Covered Services		PCP/Plan Approved Benefits Your Cost Is:	Self-Referred Benefits Your Cost Is:
Admissions for Inpatient Medical and Surgical Care (continued)	In a Skilled Nursing Facility (100-day benefit limit per member per calendar year) Facility services	No charge	20% after <i>deductible</i>
	Physician and other covered professional provider services	No charge	20% after deductible
Ambulance Services (ground or air ambulance	Emergency ambulance	No charge	same as PCP/plan approved benefits
transport)	Other ambulance	No charge	20% after deductible
Cardiac Rehabilitation	Outpatient services	\$10 copayment per visit	20% after deductible
Chiropractor Services (for members of any age)	• Outpatient lab tests and x-rays	See Lab Tests, X-Rays, and Other Tests	See Lab Tests, X-Rays, and Other Tests
	Outpatient medical care services, including spinal manipulation (a benefit limit does not apply)	\$10 copayment per visit	20% after <i>deductible</i>
Dialysis Services	Outpatient services and home dialysis	No charge	20% after deductible
Durable Medical Equipment	Covered medical equipment rented or purchased for home use	20%	20% after deductible
	One breast pump	No charge	20% after deductible
	per birth (rented or purchased)	No coverage is provided for hospital-grade breast pumps.	
Early Intervention Services	Outpatient intervention services for eligible child from birth through age two	No charge	No charge (deductible does not apply)
Emergency Medical Outpatient Services	Emergency room services	\$100 copayment per visit; copayment waived if held for observation or admitted within 24 hours	same as PCP/plan approved benefits
	Hospital outpatient department services	No charge	20% after deductible
	Office, health center, and home services by your primary care provider; or by an OB/GYN physician or nurse midwife; or by any physician assistant or nurse practitioner	\$10 copayment per visit	20% after deductible
	by a network specialist or other covered provider (non-hospital)	\$10 copayment per visit	20% after deductible

Covered Services		PCP/Plan Approved Benefits Your Cost Is:	Self-Referred Benefits Your Cost Is:
Home Health Care	Home care program	No charge	20% after deductible
Hospice Services	Inpatient or outpatient hospice services for terminally ill	No charge	20% after deductible
Infertility Services	• Inpatient services	See Admissions for Inpatient Medical and Surgical Care	See Admissions for Inpatient Medical and Surgical Care
	• Outpatient surgical services	See Surgery as an Outpatient	See Surgery as an Outpatient
	Outpatient lab tests and x-rays	See Lab Tests, X-Rays, and Other Tests	See Lab Tests, X-Rays, and Other Tests
	Outpatient medical care services	See Medical Care Outpatient Visits	See Medical Care Outpatient Visits
Lab Tests, X-Rays, and	• Outpatient lab tests	No charge	20% after deductible
Other Tests	 Outpatient x-rays 	No charge	20% after deductible
(diagnostic services)	Outpatient advanced imaging tests (CT scans, MRIs, PET scans, nuclear cardiac imaging)	\$25 copayment* per category of test per service date	20% after deductible
	• Other <i>outpatient</i> tests and preoperative tests	No charge	20% after deductible
Maternity Services and Well Newborn Inpatient Care (includes \$90/\$45 for childbirth classes; deductible does not apply)	• Maternity services <u>Facility services</u> (inpatient and outpatient covered services)	No charge	20% after deductible
	Physician and other covered professional provider services (includes delivery and postnatal care)	No charge	20% after deductible
	Prenatal care	No charge	20% after deductible
	Well newborn care during enrolled mother's maternity admission	No charge	20% (deductible does not apply)
Medical Care Outpatient Visits (includes syringes and needles dispensed during a visit)	Office, health center, and home medical services by your primary care provider; or by an OB/GYN physician, nurse midwife, or limited services clinic; or by any physician assistant or nurse practitioner	\$10 copayment per visit	20% after deductible
	by a network specialist or other covered provider (non-hospital)	\$10 copayment per visit	20% after deductible
	Hospital outpatient medical services	No charge	20% after deductible

Covered Services		PCP/Plan Approved Benefits Your Cost Is:	Self-Referred Benefits Your Cost Is:
Medical Formulas	Certain medical formulas and low protein foods	No charge	20% after deductible
Mental Health and Substance Abuse Treatment	• Inpatient admissions in a General Hospital Hospital services	No charge	20% after deductible
	Physician and other covered professional provider services	No charge	20% after deductible
	• Inpatient admissions in a Mental Hospital or Substance Abuse Facility		
	Facility services	No charge	20% after deductible
	Physician and other covered professional provider services	No charge	20% after <i>deductible</i>
	• Outpatient services	\$10 copayment per visit, except no charge for hospital services	20% after deductible
Oxygen and Respiratory Therapy	 Oxygen and equipment for its administration 	No charge	20% after deductible
	• Outpatient respiratory therapy	No charge	20% after deductible
Podiatry Care	• Outpatient lab tests and x-rays	See Lab Tests, X-Rays, and Other Tests	See Lab Tests, X-Rays, and Other Tests
	• Outpatient surgical services	See Surgery as an Outpatient	See Surgery as an Outpatient
	• Outpatient medical care services	See Medical Care Outpatient Visits	See Medical Care Outpatient Visits
Prescription Drugs and Supplies Drug Formulary (includes syringes and needles)	• Retail Pharmacy (30-day supply) Tier 1 (generic): Tier 2 (preferred brand): Tier 3 (non-preferred):	\$10 copayment \$25 copayment \$45 copayment	Not covered; you pay all charges
		This cost share is waived for Tier 1 birth control drug and devices; certain preventive drugs as required by federal law; insulin infusion pumps; and certain orally-administered anticancer drugs.	
	• Mail Service Pharmacy (90-day supply) Tier 1 (generic): Tier 2 (preferred brand): Tier 3 (non-preferred):	\$20 copayment \$50 copayment \$90 copayment This cost share is waived fo and devices; certain prevent federal law; and certain oral drugs.	ive drugs as required by

Covered Services		PCP/Plan Approved Benefits Your Cost Is:	Self-Referred Benefits Your Cost Is:
Preventive Health Services	Routine pediatric care Routine medical exams and immunizations	No charge	20% after deductible
	Routine tests	No charge	20% after deductible
	6	These <i>covered services</i> incluroutine exams; immunizatio x-rays; and blood tests to sc	ns; routine lab tests and
	• Preventive dental care for <i>members</i> under age 18 for treatment of cleft lip/cleft palate	No charge	20% after deductible
	Routine adult care Routine medical exams and immunizations	No charge	20% after deductible
	Routine tests	No charge	20% after deductible
		These covered services inchroutine exams; immunizatio x-rays; routine mammogran frequency requirements); bl. poisoning; and routine color	ns; routine lab tests and ns (may be subject to age and ood tests to screen for lead
	Routine GYN care Routine GYN exams (one exam per member per calendar year)	No charge	20% after deductible
	Routine Pap smear tests (one test per <i>member</i> per calendar year)	No charge	20% after deductible
	Family planning	No charge	20% after deductible
	Routine hearing care Routine hearing exams/tests	No charge	20% after deductible
	Newborn hearing screening tests	No charge	20% after deductible
	Hearing aids/related services	Not covered; you pay all charges	Not covered; you pay all charges
	Routine vision care Routine vision exams (one exam per member every 24 months)	No charge	20% after deductible
	Vision supplies	Not covered; you pay all charges	Not covered; you pay all charges
Prosthetic Devices	Ostomy supplies	No charge	20% after deductible
	Artificial limb devices (includes repairs) and other external prosthetic devices	20%	20% after deductible

Covered Services		PCP/Plan Approved Benefits Your Cost Is:	Self-Referred Benefits Your Cost Is:
Radiation Therapy and Chemotherapy	Outpatient services	No charge	20% after deductible
Second Opinions	Outpatient second and third opinions	See Medical Care Outpatient Visits	See Medical Care Outpatient Visits
Short-Term Rehabilitation Therapy (physical, occupational, and speech therapy)	Outpatient services (60-visit benefit limit per member per calendar year for physical and occupational therapy, except for autism; a benefit limit does not apply for speech therapy)	\$10 copayment per visit	20% after <i>deductible</i>
Speech, Hearing, and Language Disorder	Outpatient diagnostic tests	Other Tests	See Lab Tests, X-Rays, and Other Tests
Treatment	Outpatient speech therapy	See Short-Term Rehabilitation Therapy	See Short-Term Rehabilitation Therapy
	Outpatient medical care services	See Medical Care Outpatient Visits	See Medical Care Outpatient Visits
Surgery as an Outpatient (includes removal of impacted teeth that are	Outpatient day surgery Hospital surgical day care unit or outpatient department services	No charge	20% after deductible
fully or partially imbedded in the bone)	Ambulatory surgical facility services	No charge	20% after deductible
	Physician and other covered professional provider services	No charge	20% after deductible
	Sterilization procedure for a female <i>member</i> when performed as the primary procedure for family planning reasons	No charge	20% after deductible
	Office and health center surgical services by your primary care provider; or by an OB/GYN physician or nurse midwife; or by any physician assistant or nurse practitioner	\$10 copayment per visit	20% after deductible
	by a network specialist or other covered provider (non-hospital)	\$10 copayment per visit	20% after deductible

Covered Services		PCP/Plan Approved Benefits Your Cost Is:	Self-Referred Benefits Your Cost Is:
TMJ Disorder Treatment • Outpatient x-rays See Lab Tests, X-Other Tests	See Lab Tests, X-Rays, and Other Tests	See Lab Tests, X-Rays, and Other Tests	
	• Outpatient surgical services	See Surgery as an Outpatient	See Surgery as an Outpatient
	• Outpatient physical therapy	See Short-Term Rehabilitation Therapy	See Short-Term Rehabilitation Therapy
	• Outpatient medical care services	See Medical Care Outpatient Visits	See Medical Care Outpatient Visits

^{*}The total amount you pay for *copayments* for these advanced imaging tests will not exceed \$375 per *member* per calendar year.

Rider 02-360 Office Surgery

This rider modifies the terms of your health plan. Please keep this rider with your Benefit Description for easy reference.

The outpatient benefits described in your Benefit Description for office or health center surgery have been changed.

Any deductible, copayment, and/or coinsurance that you would normally pay for covered surgical services furnished in a network provider's office or in a network health center no longer applies. For these covered services, you pay nothing.

Rider 03-304 Infertility Services

This rider modifies the terms of your health plan. Please keep this rider with your Benefit Description for easy reference.

The *inpatient* and *outpatient* benefits described in your Benefit Description for infertility services have been changed.

No self-referred benefits are provided for services to diagnose or treat infertility. When you chose to self-refer for these services, you must pay all charges.

Rider 04-312 **Diagnostic Tests**

This rider modifies the terms of your health plan. Please keep this rider with your Benefit Description for easy reference.

The amount that you pay for certain covered diagnostic tests as described in your Benefit Description has been changed.

The copayment that you would normally pay for outpatient computerized axial tomography (CT scans), magnetic resonance imaging (MRI), positron emission tomography (PET scans), and nuclear cardiac imaging tests has been eliminated. For these covered services, you pay nothing.

Rider 05-545 Mental Health and Substance Abuse Treatment

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The *outpatient* benefits described in your Benefit Description for mental health and substance abuse treatment have been changed.

The *copayment* amount that you would normally pay for *outpatient* mental health and substance abuse visits no longer applies. For these *covered services*, you pay nothing.

Rider 06-001 **Short-Term Rehabilitation Therapy**

This rider modifies the terms of your health plan. Please keep this rider with your Benefit Description for easy reference.

The *outpatient* self-referred benefits described in your Benefit Description for short-term rehabilitation therapy have been changed.

This health plan provides self-referred benefits for short-term rehabilitation therapy for as many visits as are *medically necessary* for your illness or injury.

Note: Your PCP/plan approved benefits for short-term rehabilitation therapy have not been changed by this rider.

Rider 10-2131

Copayments

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The *copayment* amount for certain *outpatient covered services* has been changed from the amount described in your Benefit Description to:

- (1) \$15 copayment for each visit for the following covered services:
 - cardiac rehabilitation services;
 - medical care services to diagnose or treat your illness, condition, or injury, when the *covered service* is furnished by your *primary care provider* or by a network obstetrician, network gynecologist, network nurse practitioner, network nurse midwife, or network physician assistant;
 - medical care services for treatment of infertility;
 - mental health and/or substance abuse treatment; and
 - speech/language therapy.
- (2) \$20 copayment for each visit for the following covered services:
 - medical care services to diagnose or treat your illness, condition, or injury, when the covered service is
 furnished by a network specialist, including (but not limited to) a network chiropractor or a network
 podiatrist; and
 - physical and occupational therapy.

Refer to your Schedule of Benefits for a description of the covered services for which the lower and higher copayments apply.

Note: This *rider* does not change the amount you must pay for: emergency room visits; diagnostic tests (such as lab tests and imaging tests); prescription drugs; and *outpatient* day surgery.

Rider Deductible

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The deductible amount as shown in your Schedule of Benefits has been changed as follows:

Your deductible per calendar year is:

\$300 per member

\$600 per family

Refer to your *Schedule of Benefits* (and, if applicable, other *riders* that are part of your health plan) for a description of *covered services* for which the *deductible* applies.

Rider Out-of-Pocket Maximum

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The out-of-pocket maximum as shown in your Schedule of Benefits has been changed as follows:

Overall Member Cost Share Provisions	PCP/Plan Approved Benefits	Self-Referred Benefits
Out-of-Pocket Maximum	The <i>out-of-pocket maximum</i> is the most you could pay during your annual coverage period for your share of the costs for <i>covered services</i> .	
Your out-of-pocket maximum per calendar year is:	\$2,000 per <i>member</i>	
This <i>out-of-pocket maximum</i> is a total of the <i>deductible</i> , <i>copayments</i> , and <i>coinsurance</i> you pay for <i>covered services</i> .	\$4,000 per family (excluding cost share amounts for prescription drugs)	
	and a separate <i>out-of-pocket maximum</i> for prescription drug benefits:	
	\$1,000 per member	
	\$2,000 per family	
	The family out-of-pocket maximum can be met by	
	eligible costs incurred by any combination of members	
	enrolled under the same family plan. But, no one	
	member will have to pay mo	ore than the per member
	out-of-pocket maximum.	

Rider Prescription Drugs

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

Your cost share amount for covered drugs and supplies you buy from a covered pharmacy is:

• **Retail Pharmacy** (30-day supply):

Tier 1 (generic):

\$10 copayment

Tier 2 (preferred brand):

\$15 copayment, except \$10 copayment for generic

Tier 3 (non-preferred):

\$35 copayment

Mail Service Pharmacy (90-day supply):

Tier 1 (generic):

\$10 copayment

Tier 2 (preferred brand):

\$15 copayment, except \$10 copayment for generic

Tier 3 (non-preferred):

\$35 copayment

Note: The cost share for birth control drugs, diaphragms, and other birth control devices that are classified as Tier 1 drugs or supplies will be waived (except when your health plan is a grandfathered health plan under the Affordable Care Act). Refer to your Benefit Description for other times when your cost share for covered drugs and supplies will be waived.

Rider 14-006 Routine Vision Exams

This rider modifies the terms of your health plan. Please keep this rider with your Benefit Description for easy reference.

The benefits described in your Benefit Description for routine vision exams have been changed.

No benefits are provided for routine vision exams. For these services, you must pay all charges.

Note: Your benefits for medical care services and contact lenses needed to treat keratoconus and intraocular lenses implanted (or one pair of eyeglasses instead) after covered eye surgery when the natural eye lens is replaced have not been changed.

Rider Hearing Aids and Related Services

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The *outpatient* benefits described in your Benefit Description have been changed by adding coverage for hearing aids and related services.

This health plan covers hearing aids and related services for a *member* of any age, when the hearing aid and related services are furnished by a *covered provider*, such as a licensed audiologist or licensed hearing instrument specialist. This coverage includes:

- For a member who is age 21 or younger: One hearing aid for each hearing-impaired ear every 36 months and the following related services: initial hearing aid evaluation; fitting and adjustments of the hearing aid; hearing aid batteries; repair of broken hearing aids, and supplies such as (but not limited to) ear molds. Your benefits for the hearing aid device itself are limited to \$2,000 for each covered hearing aid. If you choose a hearing aid device that costs more than this benefit limit, you will have to pay the balance of the cost of the device that is in excess of the benefit limit. This benefit limit does not apply to services related to a covered hearing aid.
- For a member who is age 22 or older: One hearing aid or one set of binaural hearing aids per member every 36 months and the following related services: initial hearing aid evaluation; fitting and adjustments of the hearing aid; hearing aid batteries; repair of broken hearing aids, and supplies such as (but not limited to) ear molds. Your benefits for the hearing aid device and related covered services are limited to a total of \$2,000 per member every 36 months. You will have to pay the balance of the cost that is in excess of the benefit limit.

For these *covered services*, you cost share amount (*deductible*, *copayment*, and *coinsurance*, whichever normally applies) is waived.

No benefits are provided for hearing aids delivered more than 60 days after your termination date in this health plan, even if the hearing aid was prescribed while you were covered by the health plan.

Rider Durable Medical Equipment

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The cost share amount you pay for durable medical equipment as shown in your *Schedule of Benefits* has been changed as follows:

You will pay 30% coinsurance for PCP/plan approved benefits or for self-referred benefits, after you have paid your overall deductible, you will pay 50% coinsurance.

This change does not apply to your coverage for the women's preventive health services (such as one breast pump per birth) that are recommended by the U.S. Department of Health and Human Services for which you have the right to full coverage as described in your Benefit Description.

Rider 15-423 Prosthetic Devices

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The amount you pay for *outpatient* covered prosthetic devices has been changed from the amount described in your Benefit Description to: no cost for PCP/Plan Approved benefits or 20% *coinsurance* after *deductible* for Self-Referred benefits.

Rider 18-308 Chiropractor Services

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The *outpatient* benefits described in your Benefit Description for *covered services* furnished by a chiropractor have been changed.

Your benefits for *outpatient* chiropractic services furnished by a chiropractor are limited to 20 visits each calendar year for each *member* (regardless of age). Once you reach this *benefit limit*, no more benefits will be provided for chiropractor services during the rest of that year, whether or not these chiropractic services are *medically necessary* for you.

Rider Open Drug Formulary

This *rider* modifies the terms of your health plan. Please keep this *rider* with your Benefit Description for easy reference.

The *outpatient* benefits described in your Benefit Description for covered drugs and supplies have been changed.

Under your health plan, the *Blue Cross and Blue Shield* Drug Formulary is an "open" formulary list. This means that the Drug Formulary Exception Process as described in your Benefit Description no longer applies. To find out which *member* cost share level you will pay for a specific covered drug or supply, you can call the *Blue Cross and Blue Shield* customer service office. The toll free phone number to call is shown on your ID card. Or, you can also go online and log on to the *Blue Cross and Blue Shield* Web site at www.bluecrossma.com.